

**To:** Fagan, Susan[Fagan.Susan@epa.gov]; Darlington, Lin[Darlington.Lin@epa.gov]  
**From:** Fagan, Susan  
**Sent:** Sat 4/29/2017 12:02:15 AM  
**Subject:** Conversation with Fagan, Susan

Fagan, Susan 1:34 PM:

hey

Fagan, Susan 1:34 PM:

can you call me?

Fagan, Susan 1:34 PM:

2025662021

Darlington, Lin 1:35 PM:

ok

Fagan, Susan 1:35 PM:

Danny just called

Darlington, Lin 2:03 PM:

got a minute to talk again?

Fagan, Susan 2:03 PM:

uh talking to John on phone  
how about skype

Darlington, Lin 2:04 PM:

don't want to write it for the reasons we discussed earlier - call me when you can

Darlington, Lin 2:04 PM:

202-566-0696

Fagan, Susan 2:05 PM:

duh

Fagan, Susan 2:38 PM:

Steve Fine is out to the office

Darlington, Lin 2:38 PM:

apparently

Darlington, Lin 2:38 PM:

Matt's in

Darlington, Lin 3:25 PM:

hi

Darlington, Lin 3:26 PM:

were the sites part of the snap shot

Fagan, Susan 3:26 PM:

yes

Fagan, Susan 3:26 PM:

for sure

Fagan, Susan 3:27 PM:

I just spoke to harvey

Fagan, Susan 3:27 PM:

he is going to call NG

Darlington, Lin 3:32 PM:

he's in Matt's office - they're calling

Fagan, Susan 3:32 PM:

k

Fagan, Susan 3:32 PM:

I forwarded you all the instructions

Darlington, Lin 3:32 PM:

How would we handle this if the direction comes after after hours

Fagan, Susan 3:33 PM:

I will call a CGI person on her cell phone

Fagan, Susan 3:33 PM:

they will get it done

Fagan, Susan 3:33 PM:

I already talked to her

Darlington, Lin 3:33 PM:

great

Fagan, Susan 3:33 PM:

Not with the specifics

Fagan, Susan 3:33 PM:

Just that we might need immediate assistance to redirect 3 sites

Darlington, Lin 3:33 PM:

ok

Darlington, Lin 3:34 PM:

I'll let you know if I hear back from Matt and Harvey after the call.

Fagan, Susan 3:34 PM:

k

Fagan, Susan 3:34 PM:

we told OPA before we can get the redirects done within an hour

Darlington, Lin 3:35 PM:

ok great thanks

Darlington, Lin 4:46 PM:

fagan

Darlington, Lin 4:46 PM:

sorry

Fagan, Susan 4:46 PM:

yes

Darlington, Lin 4:46 PM:

are you around

Fagan, Susan 4:46 PM:

I am

Fagan, Susan 4:46 PM:

I am waiting to see if I get directions

Darlington, Lin 4:47 PM:

I was going to conference you into the video call with matt and harvey

Darlington, Lin 4:47 PM:

but it was very short

Fagan, Susan 4:47 PM:

ok

Darlington, Lin 4:47 PM:

they talked to Nancy G

Darlington, Lin 4:47 PM:

they're expecting the email to come at anytime now

Fagan, Susan 4:47 PM:

Yeha

Fagan, Susan 4:47 PM:

yes

Fagan, Susan 4:47 PM:

harvey told me that

Fagan, Susan 4:47 PM:

in IM

Fagan, Susan 4:47 PM:

but he said to still wait for written direction

Darlington, Lin 4:48 PM:

it may come after hours

Fagan, Susan 4:48 PM:

of course

Fagan, Susan 4:48 PM:

I have a cell # of a contractor who can do it anytime this weekend

Darlington, Lin 4:48 PM:

i Told them you have the contractors on standby

Fagan, Susan 4:48 PM:

we do

Darlington, Lin 4:49 PM:

and you're checking your email periodically

Fagan, Susan 4:49 PM:

I just have to call the cell phone

Fagan, Susan 4:49 PM:

I will carry my phone if I go anywhere

Fagan, Susan 4:49 PM:

which I won't tonight

Fagan, Susan 4:49 PM:

but will this weekend

Darlington, Lin 4:49 PM:

ok - hopefully it will come soon

Fagan, Susan 4:49 PM:

k

Darlington, Lin 6:04 PM:

hey

Fagan, Susan 6:04 PM:

yeah

Darlington, Lin 6:04 PM:

did you see matt's email?

Fagan, Susan 6:04 PM:

of course

Fagan, Susan 6:04 PM:

working on answer

Darlington, Lin 6:04 PM:

thx

Fagan, Susan 6:11 PM:

we are starting on it now

Fagan, Susan 6:11 PM:

per Matt's email

Fagan, Susan 6:47 PM:

the redirects are in but Mike came in to clear the cache from Akamai

Fagan, Susan 6:48 PM:

the redirects work on direct access to D1 and D2 but not yet on www

Fagan, Susan 6:48 PM:

this is due to Akamai caching

Darlington, Lin 6:48 PM:

not sure what D1 and D2 are, but OK

Darlington, Lin 6:48 PM:

how long does it take to clear the cache?

Fagan, Susan 6:50 PM:

a specific redirect is fast

Fagan, Susan 6:50 PM:

Mike says they don't take wild cards

Darlington, Lin 6:50 PM:

oooh

Darlington, Lin 6:51 PM:

that could be some work. How many pages are we talking about?

Fagan, Susan 6:51 PM:

Mike says Because it's by directory, Akamai assumes lots and lots of URLs to purge. SO they quote 30-40 minutes.

Fagan, Susan 6:52 PM:

The redirects are stating to work

Fagan, Susan 7:06 PM:

hey

Fagan, Susan 7:07 PM:

can you check these too?

Fagan, Susan 7:07 PM:

<https://www.epa.gov/cleanpowerplanttoolbox>

[www.epa.gov/cleanpowerplan](http://www.epa.gov/cleanpowerplan)

[www.epa.gov/climatechange](http://www.epa.gov/climatechange)

[www.epa.gov/climate-change-science](http://www.epa.gov/climate-change-science)

[www.epa.gov/climate-impacts](http://www.epa.gov/climate-impacts)

[www.epa.gov/moreinfo/cleanpowerplan](http://www.epa.gov/moreinfo/cleanpowerplan)

[www.epa.gov/statelocalclimate](http://www.epa.gov/statelocalclimate)

[www.epa.gov/climatechange/kids](http://www.epa.gov/climatechange/kids)

Fagan, Susan 7:07 PM:

all of them should go to the signpost page

Darlington, Lin 7:07 PM:

sure

Fagan, Susan 7:07 PM:

use your phone

Fagan, Susan 7:07 PM:

or some other browser

Darlington, Lin 7:07 PM:

exactly what am i looking for?

Fagan, Susan 7:07 PM:

that all of those links go to <https://www.epa.gov/sites/production/files/signpost/cc.html>

Fagan, Susan 7:08 PM:

well that is not true

Fagan, Susan 7:08 PM:



the first 2 go to energy-independence

Darlington, Lin 7:10 PM:

and the 6th one does too

Darlington, Lin 7:10 PM:

everything working like a charm

Fagan, Susan 7:10 PM:

rutroh

Fagan, Susan 7:10 PM:

the last one goes to EI?

Darlington, Lin 7:11 PM:

[www.epa.gov/moreinfo/cleanpowerplan](http://www.epa.gov/moreinfo/cleanpowerplan) goes to EI

Darlington, Lin 7:12 PM:

[www.epa.gov/climatechange/kids](http://www.epa.gov/climatechange/kids) goes to special 404

Fagan, Susan 7:12 PM:

right

Darlington, Lin 7:12 PM:

or signpost

Fagan, Susan 7:12 PM:

k

Darlington, Lin 7:12 PM:

is that right?

Fagan, Susan 7:13 PM:

we aren't sure about this one [www.epa.gov/moreinfo/cleanpowerplan](http://www.epa.gov/moreinfo/cleanpowerplan)

Fagan, Susan 7:13 PM:

it wasn't on the list either way

Fagan, Susan 7:13 PM:

Oh

Fagan, Susan 7:13 PM:

Mike said it was a redirect from some utube video

Fagan, Susan 7:14 PM:

Mike says it is right

Darlington, Lin 7:14 PM:

ok

Fagan, Susan 7:23 PM:

everything is done

Fagan, Susan 7:24 PM:

as far as we know

Fagan, Susan 7:35 PM:

we believe we are all good

Darlington, Lin 7:36 PM:

great. Thanks for making this process work so smoothly

Darlington, Lin 7:36 PM:

OPA can be quite demanding

Darlington, Lin 7:36 PM:

you handled it gracefully

Darlington, Lin 7:37 PM:

Do you want to send an email letting everyone know it's all done, or would you like me to do it?

Fagan, Susan 7:38 PM:

you go ahead

Fagan, Susan 7:38 PM:

We are monitoring the web servers for traffic

Fagan, Susan 7:38 PM:

Akamai is not in front of snapshot

Darlington, Lin 7:39 PM:

do you see any potential problems (other than the obvious)

Fagan, Susan 7:39 PM:

the Post already has the news release

Fagan, Susan 7:39 PM:

We are monitoring the web servers for traffic

Darlington, Lin 7:39 PM:

hah

Darlington, Lin 7:39 PM:

this will be big news

Fagan, Susan 7:39 PM:

I have the cell # of the lead contractor

Darlington, Lin 7:40 PM:

mind if I include your cell, along with mine in the email?

Fagan, Susan 7:40 PM:

if something is not right, I will call her

Fagan, Susan 7:40 PM:

of course

Fagan, Susan 7:40 PM:

I will keep my phone around all weekend

Fagan, Susan 7:40 PM:

on

Fagan, Susan 7:41 PM:

you should mention

Fagan, Susan 7:41 PM:

The redirects are in and we believe they are all working.

Pages are being purged from Akamai, although it may take up to 30 more minutes for them all to clear.

They clear fast but one by one.

Darlington, Lin 7:42 PM:

will do

Darlington, Lin 7:46 PM:

aren't the pages purged already

Fagan, Susan 7:46 PM:

they should be

Fagan, Susan 7:46 PM:

but it depends on the exact page and the exact time it was last visited

Fagan, Susan 7:46 PM:

so there can be outliers

Fagan, Susan 7:55 PM:

ok we are signing off for now

Darlington, Lin 7:56 PM:

ok - thanks again.

Fagan, Susan 7:56 PM:

sure

Fagan, Susan 7:56 PM:

it is what we do

Fagan, Susan 7:56 PM:

FYI

Fagan, Susan 7:56 PM:

without Mike jumping in we would have been hurting some

Fagan, Susan 7:57 PM:

Shirey left for dinner at a crucial time and Mike jumped in to clean up Akamai

Fagan, Susan 7:57 PM:

the "fast purge" option is what Nancy expects and wants